

FREQUENTLY ASKED QUESTIONS

DATMAIL version 7.11.15.02

Q: Why did Window Book decide to change their programming language from Clarion C5.5 to Clarion 7.3?

A: There were many reasons so we'll share with you the top five. Each of these improvements helps us protect your investment in Window Book software.

- Increases the productivity of our development staff, allowing us to deliver higher-quality results to our clients in a more timely fashion.
- Provides build automation capabilities that allow our deployment and testing teams to deliver consistently-built, better-tested software.
- Allows our software to support current and future versions of Windows, and do so more rapidly than in the past.
- Positions our tools and our software for the migration to MSSQL.
- Improves the quality and stability of our software by building upon the latest Clarion runtime system.

Q: Do I have to update to the C7.3 version?

A: Yes. Extensive internal testing has been performed over the past few months as we've been maintaining our development in efforts in both versions of the software. All of our development projects are now being performed only in the C7.3 version which will render your C5.5 version obsolete very soon. We are providing our clients with the opportunity to upgrade now in order to take advantage of the many enhancements and fixes we've deployed in C7.3.

Q: Who can update to this new version of DAT-MAIL?

A: Any new Window Book client who has purchased DAT-MAIL without Postal Package Partner or MD Client Manager. Any current Window Book client that does NOT currently have Postal Package Partner or MD Client Manager may update to the new version of DAT-MAIL. We are currently wrapping up our C7.3 work on the PPP program and it is expected to be released in July. MD Client Manager has been reconfigured to run as a Service through our .Net Scheduler and can only use the C7.3 version of DAT-MAIL. Once internal testing and documentation is finalized for the new MD Client Manager, our clients who utilize that software will be upgraded.

Q: How do I install this new version of DAT-MAIL on top of my current software?

A: The new version of DAT-MAIL will be installed exactly the same as you do today. All of the new program files will be installed into the same program and data paths that you currently have. The one significant difference will be in the Icon that is placed on your Desktop. The current Target executable is datmail.exe but this will change to datmail707.exe.

- This action will overwrite any custom icons you have configured. You could rename your existing icon before updating and then reconfigure the new one.
- Another alternative is to simply ignore the new icon we create and only use your custom icon. Keep in mind that the custom icon will still now need to point to datmail707.exe.

Q: What happens if I perform the update of my current DAT-MAIL software and I run into a major issue that hinders my ability to use the program?

A: If, after updating to the DAT-MAIL C7.3 version something goes awry, you may revert back to your original C5.5 version by simply editing the Target of your icon to point back to datmail.exe. The other alternative would be that you could reinstall the last C5.5 version of DAT-MAIL. Simply renaming the Target of the icon would be much quicker and painless. Until DAT-MAIL C7.3 has been in the field for at least 4-6 months, we will continue to allow both C5.5 and C7.3 exes and dlls to reside in the same directory. After such time has passed, the C7.3 installation will be updated to remove those older, out-of-date program files.

Don't delay, upgrade now!

[> Download DAT-MAIL Clarion 7.3 version - \(7.11.15.02\)](#)

[> Update Notes](#)